

## CLARIFICATION(S) No. 1

<b>Purchaser:</b>	<b>Ministry of Justice (MOJ) of the Republic of Armenia and the Office of the Prime Minister of the Republic of Armenia</b>
<b>Project:</b>	<b>Fourth Public Sector Modernization Project (PSMP4)</b>
<b>Contract title:</b>	<b>Procurement of the e-Penitentiary System</b>
<b>Country:</b>	<b>Republic of Armenia</b>
<b>Loan No.:</b>	<b>9338-AM</b>
<b>RFP No:</b>	<b>PSMP4-GO-RFP-1.2.2/1</b>

Dear Potential Proposer(s),

Please be informed that we have received a request for clarification from the Potential Bidder(s) regarding our ongoing bidding process. In response to this request, we have prepared a comprehensive response/clarification to the question received.

Below, you will find the inquiry raised along with the corresponding response:

<b>Questions/Requests for clarification</b>	<b>Answers/Clarifications:</b>
1. Does the requirement specified in Subsection 1.9 – Hardware, Equipment, and Network Infrastructure Requirements Analysis, in Section VII – Purchaser’s Requirements of the RFP, refer solely to the analysis of hardware and infrastructure needs, and not to the supply of goods under this contract?	The requirement in Section VII, point 1.9, “Hardware, Equipment, and Network Infrastructure Requirements Analysis,” refers solely to the analysis, documentation, and advisory support regarding hardware and infrastructure needs. It does not include the direct supply of goods under this contract.
2. What arguments or evidence will be considered sufficient to demonstrate compliance with the cash flow requirements specified in Clause 1.3.3 – Financial Resources, of Section III – Evaluation and Qualification Criteria of the RFP?	To prove access to sufficient financial resources the Proposer is required to provide evidence. This could include, for instance, e.g. (i) confirmation of lines of credit or the availability of financial instruments issued by a Bank, or (ii) Bank statements or financial institution verification affirming the availability of liquid assets.
3. Does Clause 1.6.10 – Independent Penetration Testing, Subsection 1.6 – Cyber Security and Safety, in Section VII – Purchaser’s Requirements of the RFP, require the Supplier to perform and fund independent penetration testing? If so, what is the expected timeline, and how will the third-party be selected and engaged?	<p>Yes, the requirement specified in Clause 1.6.10 – Independent Penetration Testing obligates the Supplier to be responsible for performing independent penetration testing and to cover all related expenses.</p> <p>Independent penetration testing must be conducted:</p> <ul style="list-style-type: none"><li>• On the production deployment environment prior to the system’s operational acceptance during the implementation phase.</li><li>• At the conclusion of the maintenance and support phase.</li></ul> <p>Penetration testing should also be conducted following any significant modifications or updates to the system to ensure ongoing security and compliance, and may be performed by the Supplier.</p>

	<p>All penetration testing activities must be thoroughly documented, with results submitted to the Purchaser. Any identified vulnerabilities must be promptly remediated, and remediation efforts tracked to satisfactory closure.</p> <p>Although the RFP does not explicitly detail the third-party selection process for penetration testing, the Supplier is expected to select an experienced third-party and provide evidence of their relevant expertise. If the selected third-party is not already listed as an approved subcontractor, the Supplier must obtain the Purchaser's prior approval.</p>
<p>4. Could more specific technical requirements be provided for the SIEM integration outlined in Clause 1.8.1.5 of Subsection 1.8 – Systems Administration and Management Functions Required to be Met by the Information System, in Section VII – Purchaser's Requirements?</p>	<p>The MoJ SIEM system has not been implemented yet. Detailed specifications for integration, including platform selection, log formats, event correlation requirements, and technical interfaces, will be defined and reviewed during the first phase of the project. In their technical bid, the proposer must demonstrate both the capability and the methodology for integrating the system with the SIEM, ensuring that data collection, event monitoring, and security compliance requirements are fully supported in the system design and implementation.</p>
<p>5. Are there any specific requirements or restrictions on the technologies to be used by the Supplier for this project?</p>	<p>We would like to pay your attention to the requirements regarding technology usage for this project specified in Subsections 2.13.1 – Third-Party Software and 3.1 – Standard Software Specifications of Section VII – Purchaser's Requirements. The Supplier may use any technology that complies with these requirements.</p>
<p>6. Can additional details be shared on the legacy system with regard to the data conversion and migration requirements mentioned in Subsection 2.9 – Data Conversion and Migration, in Section VII – Purchaser's Requirements?</p>	<p>At this stage, the documented data structure and business processes of the legacy system are not available and cannot be shared. However, in accordance with Subsection 2.9.2 – Compatibility and Mapping of Data Structures, the Supplier is required to analyze the legacy system's data schema and map it to the new system's structure, resolving any inconsistencies. Any necessary data transformations, such as field changes or encoding adjustments, must be documented and approved prior to migration. All activities must be carried out in accordance with the timeframes specified in the implementation schedule.</p>

Thank you for your continued interest.

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